

Website Privacy Policy

Summary

This page was last updated in June 2026. Any material changes to this statement will be summarized on our website.

This privacy statement is intended for all Internet users, including users who are also customers, applicants and investors. Please read this privacy policy carefully as it sets out how we use your personal information.

What does "we" ("Kingspan", "us" or "our") stand for?

We are Kingspan Ltd and Euroclad Group.

Kingspan Ltd ("Kingspan") and Euroclad Group ("Euroclad") each operate country-specific websites. Kingspan manages websites for the UK and Ireland, while Euroclad operates a website for the UK.

When you use the www.panels.kingspan.com and www.eurocladgroup.com website, Kingspan and Euroclad acts as the controller of your personal information collected or accessed through the website.

You can contact the Kingspan data controller for the UK & Ireland via email here: info@kingspanpanels.com. You can contact the Euroclad data controller via email here: data.controller@eurocladgroup.com

If you wish to exercise any of your rights as a data subject (as set out below in this Privacy Policy), please contact the Kingspan or Euroclad company.

We use your personal data for marketing purposes. To learn more about how we use your information for marketing purposes, please see the Marketing section below in this statement.

If necessary or if you consent to this, we will share your personal data with other Kingspan companies and third parties. For more information about how we share your personal information, see the "Who do we share your information with?" section later in this notice.

It is important that you only provide us with your own personal information and ensure that the personal information you provide is accurate and up to date. Please note that you are responsible for inaccurate, third-party or inaccurate personal data that you provide to us.

If you have any questions about this privacy statement, please contact your responsible data controller. info@kingspanpanels.com for Kingspan UK & Ireland, and data.controller@eurocladgroup.com for Euroclad.

Our [Terms and Conditions of Use of the Website](#) explain the terms on which you are entitled to use our website, www.panels.kingspan.com and www.eurocladgroup.com which provides access to our products and services, as well as much other useful information.

We may change this privacy statement from time to time by updating this page. We encourage you to check this page from time to time to ensure you are happy with any changes. However, if these changes have a material impact on the way in which we process your personal data, we will provide a summary of the main changes on our website.

Useful Words

" Personal Information/Personal Data/Your Information/Your Data " is information relating to an identified or identifiable person. This includes information such as telephone numbers, names, addresses, e-mail addresses, photos, voice recordings. They also contain expressions of opinion and declarations of intent on data subjects (as well as own expressions of opinion/declarations of intent). It also covers information that does not, on its own, identify anyone, but would identify the individual if combined with other information we have or are likely to have in the future;

" Kingspan Group " means Kingspan Holdings (Ireland) Limited;

" Kingspan/Euroclad/we/us/our/our " means Kingspan Ltd and Euroclad Group

" You/your/your " means all website users. These can be users who are customers, prospects, investors, potential investors or applicants.

What information do we collect?

If you use this website and agree to the use of cookies, we collect the following:

- the areas of the website you visit;
- your language preferences;
- the campaign/URL from which you came to the website;
- Your activities on the website, such as B. Products viewed, resources you download and any information you provide to us, including transcripts of any communications with you via online chat;
- Information about your computer, e.g. B. which browser you use, your network location and the type of connection you use (e.g. broadband, ADSL, etc.), and your IP address; and
- technical and other information that does not personally identify you.

We use cookies for this. For more information on what cookies are, how we use them on our website and how you can disable certain cookies, please see our [Cookie Policy](#).

When you register for a user account, make an online enquiry, request information from us, register for a newsletter or register for an event, among other things, we may ask you for some or all of the following information about the additional information you provide if necessary, state voluntarily, in addition:

- your name;
- account password;
- Role;
- Company Name;
- E-mail address;
- Address;
- telephone number; and
- project name.

Once you create an account, log in or submit information through our website, we know who you are and you acknowledge that your activities on this website and information about you and/or your company may be stored in our systems, which are cloud-based Systems include, are recorded.

Some mandatory information is required and is indicated by an asterisk (*). Other information is optional. Any additional information will help us to respond to your query. If you do not provide mandatory information, we may refuse to comply with the request for which this information was requested.

If you are one of our website users submitting information through our website, we process the information about you highlighted in the bullet points above.

If you are an applicant, in addition to the information processed for the users of the website, we process the following information about you:

- study and professional career;
- Nationality;
- visa status;
- organizational membership; and
- Hobbys and Interests.

What do we do with the information we collect?

In this table we have summarized for which purposes we use your personal data and who uses your data for which purposes:

We use your information for the following:	Your data controller is:
Administer the website so that we can: • investigate violations of the law or website policies; • investigate potential violations of our systems and networks or the systems and networks of third parties; • provide you with the website and develop it; • if necessary, provide you with a user account; and • update your contact details in our systems.	Kingspan and Euroclad
Respond to your inquiries regarding: • recruitment opportunities • all questions about Kingspan and Euroclad	Kingspan and Euroclad
Answer media inquiries	Kingspan and Euroclad
Answer the following questions from you: • Requests sent via online chat	Kingspan and Euroclad
Set cookies and other tracking tools on your device to collect useful or strictly necessary information (as explained in our Cookie Policy)	Kingspan and Euroclad

Process your inquiries	Kingspan and Euroclad
Comply with the service agreement you have with us	Kingspan and Euroclad
To send you marketing communications, to conduct retargeting marketing activities, to share your information with other affiliates or third parties (where you consent) for marketing purposes. See the Marketing section for more information.	Kingspan and Euroclad
To comply with a legal obligation	Kingspan and Euroclad
To manage applications	Kingspan and Euroclad
To provide information to and communicate with investors	Kingspan Group

Legal bases for processing

The legal bases on which we process your personal data are:

- Necessary for compliance with a legal or regulatory obligation to which we are subject;
- Necessary for the performance of a contract with you or to take steps at your request prior to entering into a contract with you;
- Necessary for the purposes of our legitimate interests. For example:
 - in marketing and promoting our products and services and conducting business responsibly and prudently; or

We will not process your personal data for these purposes where those legitimate interests would be overridden by your own interests, rights and freedoms; or

- only in certain circumstances, namely where you have consented to the processing of your personal data, for example to receive marketing communications from third parties or to consent to the use of Kingspan Group or third party cookies.

Marketing

We would like to provide you with information about Kingspan and Euroclad's products and services and other Kingspan and Euroclad information that we think you may find interesting. We may send you such information by post, email and/or telephone if you consent to this.

With your express consent, we will use external organizations to send you Kingspan and Euroclad offers and marketing communications. To do this, they will either collect information directly from you, or we will otherwise provide them with your personal information. These outside organizations include contractors, small traders, distributors, retailers and other service providers outside of Kingspan and Euroclad. When we work with third parties, we make joint decisions about how your personal data is used and we are jointly responsible for compliance with the law. If you have any questions regarding the processing of your data for marketing purposes, please contact the relevant data controller. For more information on our third party providers and their use of personal data for marketing purposes, please see our [Cookie Policy](#).

You can unsubscribe from receiving marketing communications at any time. If you have received marketing communications from Kingspan and Euroclad and no longer wish to receive them, please unsubscribe via the email link or other means that we will notify you at that time.

Kingspan Group do not operate a global marketing database, which means Kingspan Group is unable to unsubscribe you from marketing from all Kingspan companies centrally.

Who do we share your information with?

We may disclose your personal information to third parties in your country and in countries other than your own, in accordance with applicable laws.

Where we have your express consent, we may share your personal information with outside organizations (e.g. contractors, retailers, distributors, retailers, media agencies and service providers outside of Kingspan and Euroclad) so that they can inform you about their promotions, services, events and other activities in relation to Kingspan and Euroclad's products and services without having obtained consent from you. An example of this is a vendor that places cookies on your device to personalize information about our products and services to you.

When organizations outside of Kingspan and Euroclad provide you with a service on our behalf or assist us in providing the service to you (e.g. sending you a document you have requested or assisting in responding to your query regarding the technical operation of the website), or provide us professional advice, we may share your personal information with those organizations that will only use the information to provide the relevant service. However, we retain responsibility for your personal information and any third party service provider we use must act in accordance with our instructions and protect the confidentiality and security of the personal information appropriately.

We may share your personal information with a buyer or prospective buyer of our business.

We may disclose your Personal Information to third parties, their agents and professional advisers who are bound by confidentiality obligations to conduct third party due diligence in connection with any proposed merger, acquisition, restructuring or transfer of any portion of our business, and to individuals who intend to participate in, promote or commit to or administer any such arrangement.

In certain circumstances, we are required by law to disclose your personal information where a court or the police or other law enforcement authority has ordered us to do so.

Storage of your data

We only store your personal data for as long as is necessary to use your personal data as described above or to comply with our legal obligations.

If your personal data is processed with your consent (e.g. for marketing purposes), this personal data will be stored until you withdraw consent for this processing or until the period required by law is reached.

Your rights, how to obtain copies of or change the information we collect and how to make a complaint

You can request details of the personal information we hold about you under data protection laws. If you wish to exercise any of the rights set out below, please contact your [data](#) controller directly. See [here](#) for details.

You may object to the processing of your personal data where there are legitimate grounds for doing so, provided that we have no legal obligation to carry out that processing. For the avoidance of doubt, processing for marketing purposes can be objected to at any time.

If you believe that any information Kingspan and/or Euroclad Group holds about you is incorrect, incomplete or not being processed properly, please contact your [data controller directly](#) and the latter will delete, block, correct, update, no longer process or restrict the processing of any information, depending on your request and subject to the conditions required by law.

If the information processing is based on your consent, you have the right to withdraw this consent at any time.

Where our processing of your personal data is based on your consent or is necessary for the performance of a contract with you, you can request that we provide you or a third party with a copy of your personal data in a structured, commonly used, machine-readable format.

If you wish to make an order about how your personal data is handled after your death, please let us know and we will comply with that order.

If you wish to make a complaint about an alleged breach of law, we ask that you send us your complaint in writing to info@kingspanpanels.com for Kingspan Ltd UK & Ireland and/or data.controller@eurocladgroup.com. We will respond to complaints and take remedial action in accordance with legal requirements. Independently of this, you can always lodge a complaint with the data protection authority in the country in which the relevant Kingspan company is based or in which you live.

Security

Kingspan and Euroclad are committed to keeping your information safe. In order to prevent unauthorized access or disclosure, we have put in place suitable physical, electronic and managerial procedures to safeguard and secure the information we collect.

If at any time you suspect or become aware of a security incident (e.g. your password to access your registered account on this website is stolen or you receive a suspicious communication from someone impersonating a Kingspan and/or Euroclad employee or from a fraudulent website claiming to be affiliated with Kingspan and/or Euroclad), please forward the report to us or email the incident to info@kingspanpanels.co.uk or data.controller@eurocladgroup.com as soon as possible or in writing to Kingspan Insulated Panels UK, Greenfield Business Park, 2 Bagillt Rd, Holywell, CH8 7GJ or Euroclad Group, Severnside House, St Mellons Business Park, Cardiff, CF3 0YY.

Linking to other websites

Our website or marketing email messages sometimes contain links to third party websites which are not under our control. Once you have left our website/marketing email message we can no longer be responsible for the content of those third-party websites or for the security and privacy of any information you provide to those websites. Be careful and refer to the privacy statement/policy applicable to the website in question.