

Cookie Policy

This page was last updated in June 2026. Any material change to this policy will prompt you to renew your consent to cookies.

We, Kingspan Limited ("Kingspan") and Euroclad Group ("Euroclad") use cookies through our websites www.panels.kingspan.com and www.eurocladgroup.com. These cookies help ensure that our websites are secure and working properly. If you agree to their use, we can improve your experience on our websites, for example by remembering your preferred settings or by sending you personalized information about our products and services.

What are cookies?

Cookies are text files containing small amounts of information that websites you visit download onto your computer or mobile device. They can improve your experience of using a website, for example by remembering your preferences and by tracking your use of a website so that it can be improved according to your needs. Most of our cookies only collect anonymous information. However, we, or the other companies we use for cookies (see below), may collect information such as login details and IP addresses, which is considered personal data in some countries. We take the protection of your data seriously and want you to understand how we use this personal data in accordance with our [website privacy policy](#).

You will be able to access other Kingspan Group websites and websites of Kingspan affiliated companies. These websites are not under our control. Please check their cookie and privacy policies when you visit them.

In addition, if you use an external account (e.g. Facebook or Disqus) to log in to our website, please note that any saved preferences (e.g. login details) are stored and further managed by your account provider and this is outside of our control.

Which cookies do we use?

We know that understanding how cookies are used and how they affect your online experience can be difficult. We want to make this as easy as possible for you. Below is a summary of the purposes for which we use cookies, followed by a full list of cookies.

Type 1: Functionality Cookies

Strictly necessary cookies are used for the security or the functionality of the website. Without these cookies you cannot use our websites.

Functionality cookies, on the other hand, which provide website services to improve your user experience and cookies that remember your preferences, e.g. B. the language of the website, requests or comments that you make on our website are not necessary for your use of our websites. However, by enabling these cookies, you can improve your website experience. A full list of functionality cookies can be found below.

Type 2: Analytical cookies (anonymized)

These cookies, which inform us how (anonymized) users interact with our website, help us to improve our offer. For these cookies, you allow the companies we use (e.g. Google) to collect some personal data, e.g. B. to view the IP address. Kingspan and Euroclad will not see this information.

If you accept these cookies, we can analyze anonymous interactions such as the following:

- the sources from which you access our website,
- general online behavior and interactions with our websites, e.g. B. User clicks and number of website visits, and
- general user preferences such as popular keyword searches and ad clicks.

Type 3: Analytical cookies (personal)

These are cookies that allow us to use your personal data to tailor our product and service offerings based on your interests, needs and interactions.

If you accept these cookies, we can analyze interactions such as the following:

- Using third-party cookies (meaning they are served by another company, e.g. Google or Facebook) to serve advertisements to you based on your interests and interactions with Kingspan and Euroclad

What consent options do I have?

Kingspan and Euroclad wants your consent to send cookies to your computer or mobile device.

The use of cookies, which are strictly necessary, does not require your consent. If you do not agree to the storage of strictly necessary cookies on your device, you should no longer visit our websites.

If you do not consent to our functionality cookies, some parts of our website may not work the way you want them to.

Kingspan and Euroclad's cookie consent is valid for 12 months. After this period you will be asked to renew your cookie consent.

Can I withdraw my consent or manage my cookies?

You can withdraw your consent to our cookies at any time, even if you have previously consented. For more information about withdrawing consent, see our [privacy policy](#) on the website.

Click below to manage your cookie preferences.

You can also manage your cookies via your browser settings. More information can be found here:

- Google Chrome: <https://support.google.com/chrome/answer/95647?hl=en>
- Internet Explorer: <https://support.microsoft.com/de-de/help/17442/windows-internet-explorer-delete-manage-cookies>
- Mozilla Firefox: <https://support.mozilla.org/de/kb/cookies-allow-and-reject>
- Safari: <https://support.apple.com/de-de/guide/safari/sfri11471/mac>
- Microsoft Edge: <https://support.microsoft.com/de-de/help/4468242/microsoft-edge-browsing-data-and-privacy-microsoft-privacy>

What is the difference between a "persistent" and a "session" cookie?

Persistent cookie	session cookie
These cookies remain stored on your device between browser sessions. They are activated every time you visit the website.	These cookies allow website operators to link your actions during a browsing session. A browser session starts when you open your browser window and ends when you close the browser window. These cookies are created temporarily. As soon as you close your browser, all cookies are deleted.

Type 1: functionality cookies

Absolutely necessary cookies			
cookie	Purpose	data type	Persistent/Session
ASP.Net_SessionId (first party cookie)	This cookie is used to store the user's login status and identity throughout the user's session.	credentials	Session
.ASPXFORMSAUTH (first party cookie)	This is an essential cookie that stores the user's encrypted authentication ticket when forms are used.	authentication details	Session
CookieControl (third-party cookie)	This cookie indicates that the user has accepted the cookie pop-up notice. This prevents the pop-up from appearing repeatedly.	User action and IP address	Persistent

Functionality cookies (enable website tools and save preferences, requests and comments)			
cookie	Purpose	data type	Persistent/Session
CMSPreferredCulture (first party cookie)	This cookie is used to store data such as the language of the website and other settings expressly chosen by the user.	your settings	Persistent
Disqus (third-party cookie)	This cookie allows adding comments to messages on our platform and remembers your identity from browsers and visits. Learn more about Disqus cookies .	User comments, login credentials and IP address	Persistent
Google Maps (third party cookie)	Used to display the map features on our website. Learn more about Google Maps cookies .	No data recorded	Session
Podbean (third-party cookie)	Used to display podcasts on our website. Learn more about Podbean cookies .	No data recorded	Session
Sketchfab (third-party cookie)	Used to display interactive 3D content on our website. Learn more about Sketchfab cookies .	No data recorded	Session

Vimeo (third party cookie)	Used to display video content on our website. Learn more about Vimeo cookies (in English).	No data recorded	Session
YouTube (third party cookie)	Used to display video content on our website. Learn more about YouTube cookies .	No data recorded	Session
Intercom (first party cookie)	Used to collect information about chat sessions and user information such as name and recent page views which enables us to better assist users with their enquiries and to enhance website functionality and user experience. Learn more about Intercom cookies here.	Conversations performed, IP address and user details	Session
Salesforce (sid) (first party cookie)	Used to manage secure sessions and enable CRM functionality where Salesforce services are integrated with the website. Learn more about Salesforce cookies.	Session ID	Session
Salesforce (BrowserID) first party cookie)	Identifies unique browsers to support security, consistency and performance of Salesforce services. Learn more about Salesforce cookies.	Behavioural, device, identifiers	Up to 1 year
Hubspot (_hs_opt_out) (first party cookie)	Stores a visitor's preference not to be tracked by HubSpot cookies. Learn more about HubSpot cookies.	Consent preference only	Up to 13 months
Zoho (_zcsr_tmp) (first party cookie)	Supports secure sessions and interactions when Zoho services are enabled. Learn more about Zoho cookies.	Security/session token	Session
Zoho (zalb_*) (first party cookie)	Provides load balancing and session persistence for Zoho applications. Learn more about Zoho cookies.	Load-balancing ID	Session
Facebook (Meta) (datr) (third party cookie)	Helps identify browsers to prevent fraud and improve security. Learn more about Facebook (Meta) cookies.	Device, identifiers, signals	Up to 2 years
Zendesk (_zendesk_shared_session) (third party cookie)	Maintains user sessions across Zendesk services to ensure secure and consistent customer support interactions. Learn more about Zendesk cookies.	Session data, technical data	Session
Zendesk (_zendesk_session) (third party cookie)	Used to manage secure sessions and support ticket interactions. Learn more about Zendesk cookies.	Session data, device/browser data	Session
Zendesk (_help_center_session) (third party cookie)	Enables core Help Centre functionality, including navigation and form	Session data, functional data	Session

	submission. Learn more about Zendesk cookies.		
Zendesk (_zendesk_authenticated) (third party cookie)	Identifies authenticated users to enable access to restricted support features. Learn more about Zendesk cookies.	Authentication data, functional data	Persistent

Type 2: Analytical cookies (anonymized)

Cookies for registering sources and links			
cookie	Purpose	data type	Persistent/Session
BIMStore (third party cookie)	To determine from which website you accessed BIMStore. Learn more about BIMStore cookies.	IP address and URL	Persistent
NBS National BIM Library (third party cookie)	To determine from which website you visited the NBS National BIM Library and to track your behavior based on your interactions with the NBS iframe on our website. Learn more about NBS National BIM Library cookies.	IP address, URL and behavioral data	Persistent
URLReferrer (first party cookie)	This cookie stores the URL from which you visited the website, e.g. B. by entering the website address in Google.	IP address and URL	Persistent

Cookies used to track and evaluate your activity and interactions on our website			
cookie	Purpose	data type	Persistent/Session
CMSAB<ABtestname> (first party cookie)	This cookie facilitates the delivery of different versions of the same page to different users and monitors how the versions perform against defined targets.	Behavioral Data	Persistent
Campaign (first-party cookie)	This cookie shows which campaign IDs you viewed on the website or which campaign IDs led you to the website even if you are not logged in.	Behavioral Data	Persistent
CMSBodyClass (first party cookie)	This cookie provides accessibility standards to evaluate your behavior when visiting the website and to assess how the content of the website is displayed.	Behavioral Data	Persistent
CMSNoTestMVT<templateid> (first party cookie)	This cookie stores certain properties of your browser and environment (e.g. language, device, etc.). Kingspan uses it to evaluate and assess which accessibility standards are most appropriate for users.	Behavioral Data	Persistent
CMSMVT<mvtestname> (first party cookie)	This cookie works similarly to the AB test. It makes it easy to serve different versions of parts of a page to different users and monitor how the versions perform against defined targets.	Behavioral Data	Persistent

Crazy Egg (third party cookie)	Improving website performance by measuring user behavior on our website, e.g. B. Clicks, page depth and page views. Crazy Egg collects your IP address to identify unique users. Learn more about Crazy Egg cookies .	Behavioral Data	Persistent
CurrentContact (first party cookie)	A unique identifier will be stored for you to track your activity on the site.	Behavioral Data	Persistent
Google Adwords (third party cookie)	Used to show relevant webpages based on your keyword search. These cookies allow us to evaluate the effectiveness of these keyword ads by collecting data such as ad clicks and resulting purchases to improve the way in which we serve advertisements. Learn more about Google Adwords cookies .	Behavioral Data	Persistent
Google Analytics (third party cookie)	Used to evaluate how you have interacted with our website, e.g. B. Page views, clicks, visitor device, country, domain and local time. Learn more about Google Analytics cookies .	Behavioral Data	Persistent
Hotjar (third party cookie)	Used to analyze visitor behavior, traffic and conduct surveys on our website to improve website performance. Learn more about Hotjar cookies .	Behavioral Data	Persistent
Podbean (third-party cookie)	Used to display podcasts on our website and to understand user information such as IP address, user preferences and analytical user behavior data. Learn more about Podbean cookies .	IP address and behavioral data	Persistent
Qualtrics (third-party cookie)	This is used to survey users about their website experience so that we can improve our website. Learn more about Qualtrics cookies .	Behavioral Data	Persistent
Site Improve (third party cookie)	This cookie is used to record how visitors use the website, e.g. B. when the user last visited the website. This information is then used to improve user experience on the website. Learn more about cookies from Site Improve .	Behavioral Data	Persistent
Sketchfab (third-party cookie)	Used to display interactive 3D content on our website and to understand how users have interacted with the tool on our website. Learn more about Sketchfab cookies .	Behavioral Data	Persistent
TrackedCampaigns (first party cookie)	This cookie stores the IDs of all campaigns currently being tracked by you.	Behavioral Data	Persistent

Vimeo (third party cookie)	Used to display video content on our website and to understand how users have interacted with the tool on our website. Learn more about Vimeo cookies .	Behavioral Data	Persistent
VisitorStatus (first party cookie)	This cookie indicates whether you have already visited the website.	Behavioral Data	Persistent
Facebook (Meta) (_fbp) (third party cookie)	Used to deliver, measure and improve relevance of advertisements displayed to our users. Learn more about Facebook (Meta) cookies .	Behavioral Data	Up to 3 months
YouTube (third party cookie)	Used to display video content on our website and to understand how users have interacted with the tool on our website. Learn more about YouTube cookies .	Behavioral Data	Persistent
Facebook (Meta) (fr) (third party cookie)	Used for ad delivery and retargeting based on user behaviour across websites. Learn more about Facebook (Meta) cookies .	Behavioural data	Up to 3 months
Instagram (Meta) (_fbp) (third party cookie)	Enables advertising and measurement of campaign performance on Instagram. Learn more about Instagram (Meta) cookies .	Behavioural data	Up to 3 months

Type 3: Analytical cookies (personal)

Cookies for personalized and targeted marketing activities			
cookie	Purpose	data type	Persistent/Session
Facebook Pixel (third-party cookie)	Used to display interest-based ads on your Facebook and Instagram accounts, where appropriate. These are based on your interactions with our website and help us serve ads, measure their effectiveness and make them more relevant to you based on criteria such as your activity on Facebook and Instagram and visits to our website. Learn more about Facebook pixel cookies .	IP address, login credentials and behavioral data	Persistent
Google AdWords Remarketing (third-party cookie)	Used to display interest-based ads on Google and Google partner websites, where appropriate. These are based on your interactions with our website, such as B. remembering your recent searches, your previous interactions with our ads or search results and your visits to our website. Learn more about Google Adwords remarketing cookies .	IP address, login credentials and behavioral data	Persistent

Leed Feeder (third party cookie)	Leed Feeder uses cookies to identify companies that have visited our website via Google Analytics and are likely to be interested in our products and services so that we can send offers to relevant contacts within that company who we think will value them become. Find out more about Leed Feeder cookies .	IP address, URL and behavioral data	Persistent
LinkedIn Insight Tag (third-party cookie)	Used to place interest-based ads on your LinkedIn account, if applicable. These are based on your interactions with our website and help us serve ads, measure their effectiveness and make them more relevant to you based on criteria such as your activity on LinkedIn and visits to our website. Learn more about LinkedIn Insight Tag cookies .	IP address, login credentials and behavioral data	Persistent
Pinterest Ads Manager (third-party cookie)	Used to serve interest-based ads in your Pinterest account, if applicable. These are based on your interactions with our website and help us serve ads, measure their effectiveness and make them more relevant to you based on criteria such as your activity on Pinterest and visits to our website. Learn more about Pinterest Ad Manager cookies .	IP address, login credentials and behavioral data	Persistent
Twitter Ads Manager (third-party cookie)	Used to place interest-based ads on your Twitter account, where appropriate. These are based on your interactions with our website and help us serve ads, measure their effectiveness and make them more relevant to you based on criteria such as your activity on Twitter and visits to our website. Learn more about Twitter Ads Manager cookies .	IP address, login credentials and behavioral data	Persistent
Hubspot (_hstc) (first party cookie)	Tracks visitors to help understand website usage and associate form submissions with visits. Learn more about Hubspot cookies .	URL and behavioural data, unique identifiers	Up to 13 months
Hubspot (_hssc) (first party cookie)	Tracks sessions to determine whether to increment session numbers and timestamps. Learn more about Hubspot cookies .	URL and behavioural data, unique identifiers	30 minutes
Hubspot (_hssrc) (first party cookie)	Used to detect whether the visitor has restarted their browser. Learn more about Hubspot cookies .	URL and behavioural data, unique identifiers	Session
Zendesk (_zendesk_cookie) (third party cookie)	Collects anonymous usage data to improve Zendesk service performance and reliability. Learn more about Zendesk cookies .	Behavioural data (limited, anonymised), technical data	Up to 1 year